

# ROYAL FALCON SECURITY LLC



# COMPANY PROFILE

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VISIT OUR WEBSITE www.royalfalconsecurity.ae



### **ABOUT US**

Royal Falcon Security LLC is a significant part of SBK Holding, the Holding Company of H.H. Dr. Sheikh Sultan Bin Khalifa Bin Zayed Al Nahyan, adviser to H.H. Khalifa Bin Zayed Al Nahyan, President of UAE.

Royal Falcon Security LLC was established on **7 May 2012**, certified and approved by Protective Systems-Dubai Police. Royal Falcon is a dynamic and innovative security company committed to provide highly professional, reliable and cost-effective security services to retail, corporate, hospitality clients as well as to the public sector and industrial organizations, among others.

#### VISION

At Royal Falcon, we envision and commit for a 'pure-as-home' safety for all of our clients and people. Our business idea supports this vision through service-oriented security protection of choice within the Emirates and across the Gulf region.

#### **MISSION**

We exist to protect your people and assets. We are different as our approach focuses on you. We offer a professional yet personalized service delivering tailored security solutions to your needs. We take the time to understand you and provide unrivaled customer service. Our solutions are robust, reliable and underpinned by our commitment to you.

SECURITY

### **OUR TRADE LICENSES**

Royal Falcon Security is licensed to operate in Dubai, Abu Dhabi and Ajman and our trade licenses are as follows below:

DUBAI TRADE LICENSE	670101
ABU DHABI TRADE LICENSE	CN - 1676724
AJMAN TRADE LICENSE	718977

## **MANAGEMENT**

Royal Falcon Security is led by "thoughtful leaders" with proven track records in the security sector. Our security managers and supervisors provide constant support to all our clients along with supervision of all security guards to maintain the very highest industry standards.

We are duly certified by ISO with 9001, 14001, 45001



**OUR SERVICES** 



#### **HOTEL SECURITY**

With a highly trained, fully licensed team of security professionals, Royal Falcon Security can provide you with both manned guarding security and comprehensive hotel security solutions for safety and security of your Hotels premises, clients and customers. surroundings and car parks are easy targets for criminals. They will be looking for any opportunity, whether it is stealing guest's personal belongings or trespassing on to the hotel property. Royal Falcon Security officers are fully skilled to deal with such Issues. We also ensure that all security officers deployed on your site are fully equipped, committed, responsible, reliable and highly competent to deal with hotel security responsibilities.



#### **BANK SECURITY**

Banks are probably the riskiest and most sensitive businesses that need 24/7 comprehensive security and surveillance. Royal Falcon personnel assigned to banks are adequately trained for the banking environment and will ensure that all individuals entering the bank are scanned and have a legitimate reason for being within the banking premises.

#### **Exchange Houses**

Our clients have entrusted us to provide highly proactive security. We have trained and fully equipped our security personnel to match these standards and deliver beyond our client's expectations for all types of banking institutions. Our security guards will be stationed at highly visible places within the banking premises which lowers the likelihood of crime

#### **HOSPITAL SECURITY SERVICES**

Hospitals exist to provide care to those who are ill or injured. This means that many people who reside in hospitals are vulnerable to exploitation, theft of their belongings, or even violence. Hospitals also typically maintain large inventories of drugs, some of which may have significant street value. Hospital employees, likewise, are also vulnerable as targets of violence for both patients and family members alike. A hospital security officer is charged with maintaining the peace in a hospital and working to safeguard the people and items within its walls

#### **GENERAL SECURITY SERVICES**

We offer our services to Government Entities, Private Enterprises,
Educational Institutions, Retail and Shopping Malls, Leisure and
Amusement Parks, Industrial and Construction projects. Warehouses,
Homes and Residential Properties, Labour Camps, et al. We have the
highest standards of

integrity and excellence at every level. To us, integrity and professionalism are of utmost importance. As an organization committed to excellence, we maintain the highest industry standards for security officer's training, honour, loyalty, and character. All of our security officers are highly trained and are subject to constant site supervision and random inspections to effectively meet the demands of the market.

#### **EVENT SECURITY & BODYGUARD SERVICES**

Security is an essential part of any event and can mean the difference between success and failure for your special occasion. Ensuring that you hire qualified, professional event security staff is crucial and this is where we can help you. At Royal Falcon Security all staffs are highly trained and we can supply security guards and personnel to your exact specifications. For added peace of mind, we can also supply CP (Close Protection) personnel for occasions that demand extra protection and security management. All our clients for any event are assigned a senior security supervisor that would ensure that all their needs are enacted promptly and to your satisfaction. We at Royal Falcon Security are a company that bases itself on honesty, integrity, and impartiality. We have strategically positioned ourselves to be a security company that can cater to all of your security needs

#### SCHOOLS SECURITY SERVICES

School Security officers play a critical role by inspecting and patrolling premises regularly, monitoring property entrance, authorizing entrance of people and vehicle, reporting any suspicious behaviour and happenings, securing all exit doors and windows, monitoring surveillance cameras, responding to alarms and react promptly, assisting people in need, submitting a report of daily surveillance activity. Trust us, for the safety of your employees and property.

#### LIFEGUARD SERVICES

- Whether at the beach or swimming pools, you will have peace of mind knowing that Royal Falcon Security Lifeguard is there to keep your guests and customers safe under the watchful eye of a professional rescuer.
- Our specialist team of lifeguards and supervisors are all certified by Dubai municipality's Public Health and Safety Department. They are qualified and accredited by Dubai Certification (DAC) and Dubai Corporation for ambulance services (DCAS) award in Emergency First Aid Defibrillation and CPR.
- Our team of lifeguards service in Dubai is qualified and experienced in life-saving and first aid, they are alert and trained to prevent accidents from happening and to respond immediately to any emergencies.
- Our recruitment and selection of lifeguards are stringent. We check and assess the background of all the individuals before making a job offer.
- Be at peace knowing that your guests and customers are safe under the watchful eye of a professional rescuer

## SECURITY

#### PROCEDURES AND STANDARDS

At Royal falcon security, we ensure our customers and clients are happy with the security services we offer.

We invest time and energy in skilling our officers to deal with a number of scenario situations which may require their confidence to protect our reputation and to ensure they live up to the promises we make.

Our guards check and screen all visitors and guests to your event and ensure they have authorization to be present at the event. Our security officers pro-actively deal with any problems that fall within your SOP and carry out patrols of the entire venue. They liaise closely with your team on all issues and provide a clear and concise record throughout the event.

All of our guards are of highest quality and are able to work to each company's individual requirements. Our Security Guards conform to the Company's dress Code of:

- -Black Business Suit,
- -Royal Falcon Security Shirt
- -Royal Falcon Security Tie
- -Professional Identification
- -High- Vis Jackets

This helps them remain recognizable and ensures they conform to our rules and professional standards.

In the event that any of our officers do not meet your expectations, then please notify our office as soon as possible are we will endeavor to replace the guard.

## **SOME OF OUR VALUED CLIENTS**













































ional Investment Corporation (PJSC







MARRIOTT



# opthorne

SHARJAH





**aspen**medical



# **OUR REGIONAL OFFICES**

#### **DUBAI**

Our Dubai office is situated in Al Barha 1, Business Square Building, office 401, PO. Box. 26008 Dubai – UAE,

TEL: +971 43322444

TEL:+97143598795 FAX: +971 43290404

#### **ABU DHABI**

Our office IN Abu Dhabi is situated along Al Quffal Street, Al Bateen, P.O. Box 60662 70, Abu Dhabi, UAE,

TEL:+97126669115

TOLL FREE<mark>: 800 73728</mark>4

FAX: +971 2666792<mark>2</mark>

#### AJMAN - RASHEDYA

Our Ajman – Rashedya office is situated in King Faisal Street. Alia Plaza Building, Office 104, PO Box 3765 Ajman UAE.

Tel: +971 67422787 TOLL FREE: 800 82225 Fax: +971 6740886

VISIT OUR WEBSITE

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